

Temporary Fix for Printing Problem

You might run into a problem printing reports if you are using [Google Chrome](#) as your browser when logging into Administration.

Around mid-July 2019, Google Chrome started disabling some pop-ups. The "Print a Report" button on the main page uses a pop-up to open a new window.

If you try clicking this button, the screen will just blink and you won't be able to get into Reports.



There are 2 solutions:

1) You can still get to Reports from the top menu by clicking "Club" (and "Manage Club"). You will see your course name, and at the far right of that line, a "Graph" icon that takes you to reports.

2) You can allow pop-ups. To do this, go to the menu (3 vertical dots) at the top right of the screen. Click "Settings", then scroll to the bottom and click "Advanced". Click "Site Settings" and then "Pop-ups and Redirects". At the top of the screen it should say "Blocked". Use the switch on the right to toggle it to "Allowed". Exit that window and go back to Administration. When clicking on the "Run a Report" button from the main screen, it should now let you in.

At some point, this problem should be fixed. But, until then, we'll use these work-arounds.

If you have any questions or problems, please call or email Emily:
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